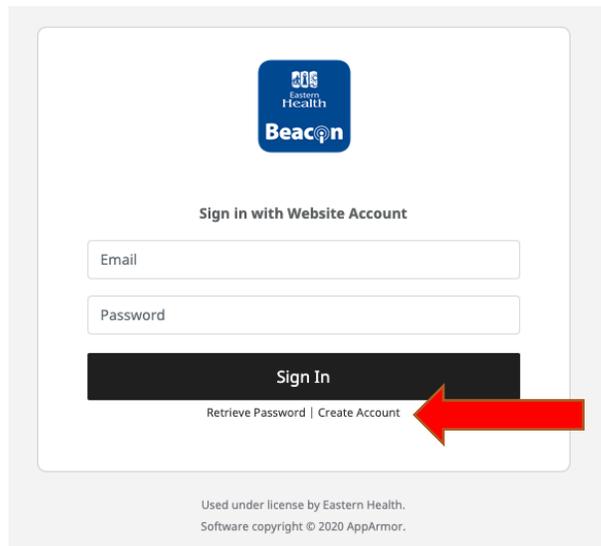


## Eastern Health's Beacon app

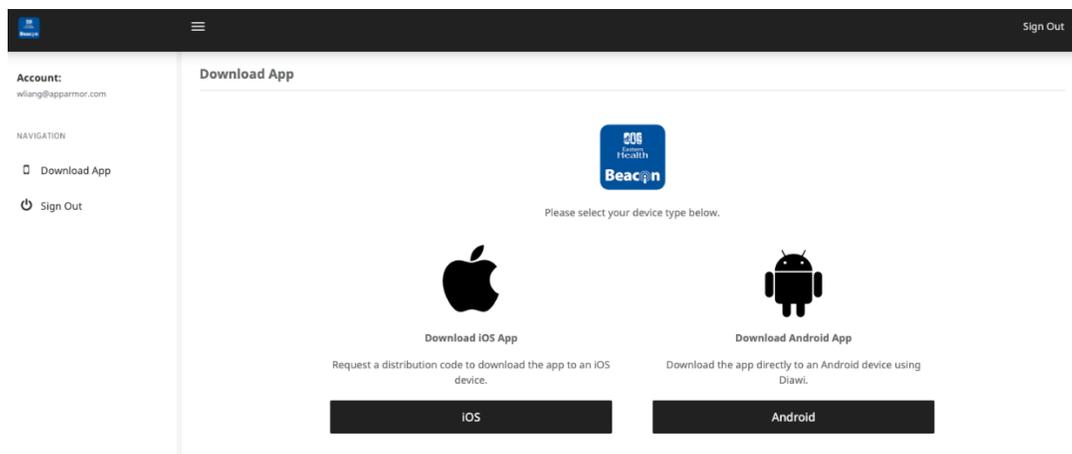
Note: Eastern Health's Beacon app is for Eastern Health employees, physicians and students. This app is not intended for members of the public. Users are required to have valid Eastern Health credentials upon download in order to use the app. Please contact [support@apparmor.com](mailto:support@apparmor.com) if you require assistance.

You can download the Eastern Health Beacon app for our distribution portal at: [www.easternhealth.ca/BeaconApp](http://www.easternhealth.ca/BeaconApp).



If you do not have an account, you can create an account.

Once you have logged into the distribution portal, please select your type of device.

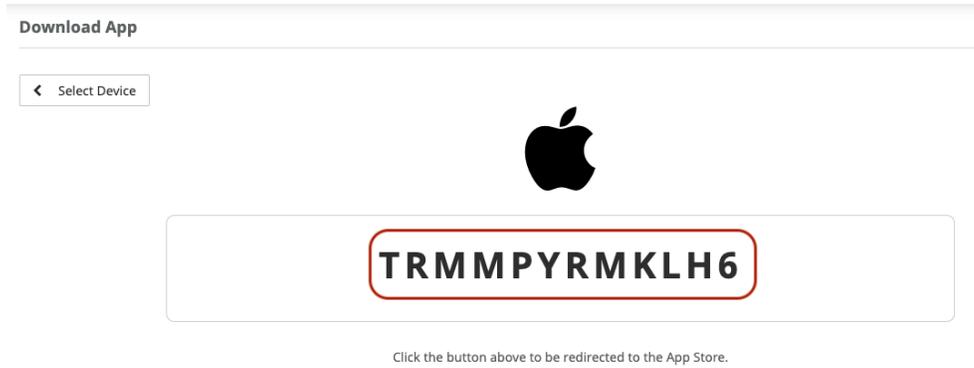


- For Apple (iOS) devices, please see page 2.
- For Android devices, please see page 4.

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[Download iOS app \(apple Devices\)](#)

The portal will display a unique redemption code. You will need to **copy this code or write it down** so you can enter/redeem it on the next step in the App Store.

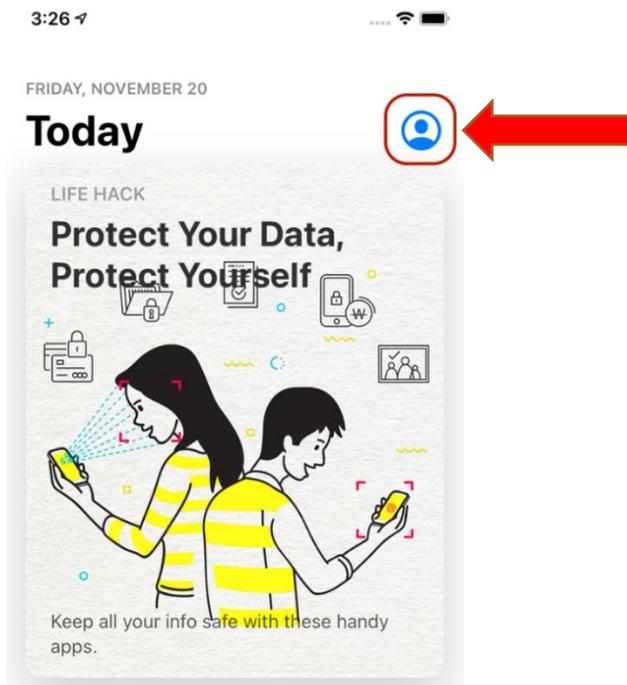


1. **On your apple device**, go to the App Store.



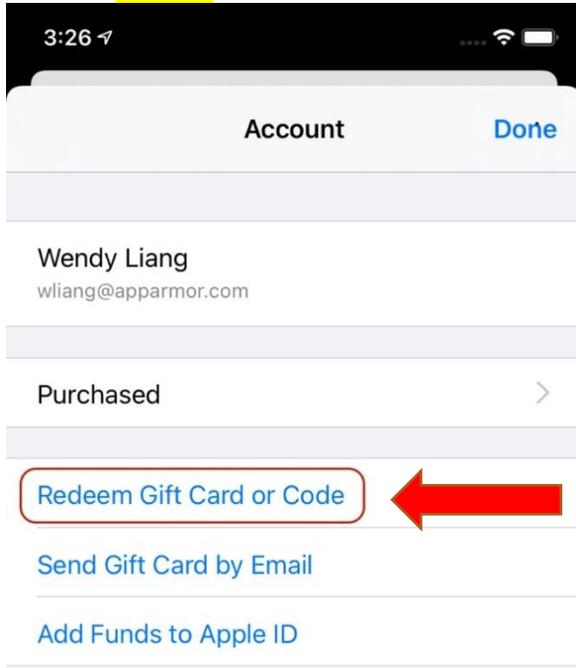
**App Store**

2. Click on your user logo/photo, on the top right-hand corner.

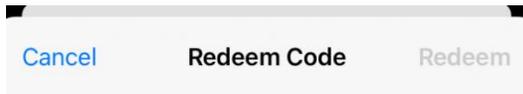


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3. Click on "Redeem Gift Card or Code"



4. Enter the redemption code provided and the app will download.



**Redeem your gift card using  
the camera on your device.**

This requires a gift card with a box around the code, as shown here.



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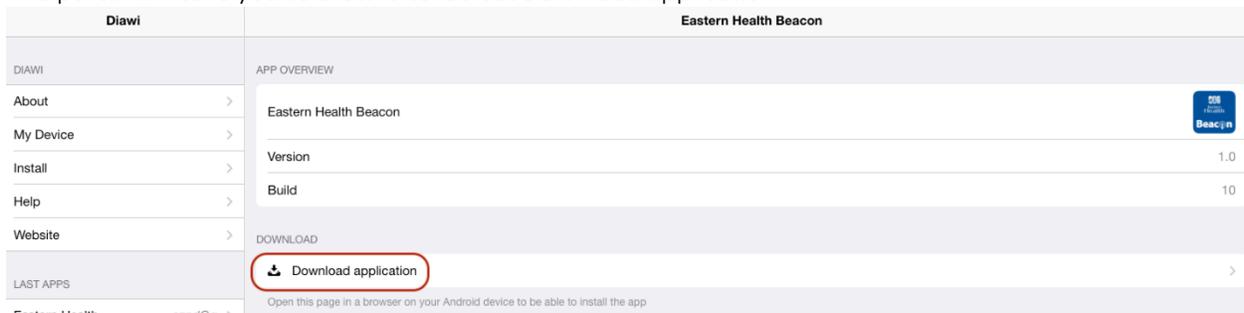
You should see a screen that says, “You have successfully redeemed your code. Your app is now downloading.”

5. Click “done” and then you will see the Eastern Health Beacon app on your phone.
6. Open the Beacon App on your phone. You will be asked to be sent notifications, click “allow.”
7. Log in to the app with your **Eastern Health credentials** (This is different from the account you created for the Beacon portal). If you do not know your Eastern Health username and password, please email the [service.desk@easternhealth.ca](mailto:service.desk@easternhealth.ca).

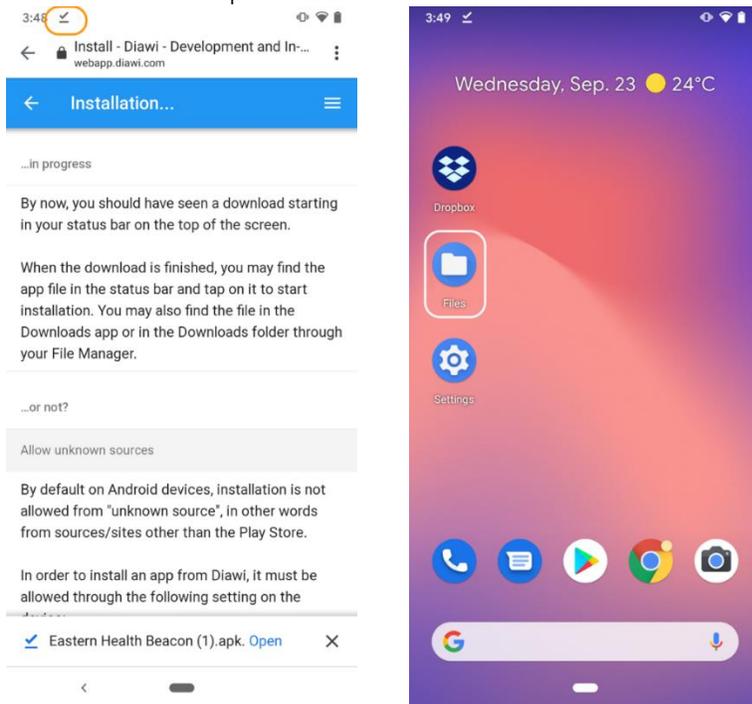
## Download Android app

**Note:** You must open the Android app link on your Android device.

1. The portal will take you to Diawi site. Select Download application

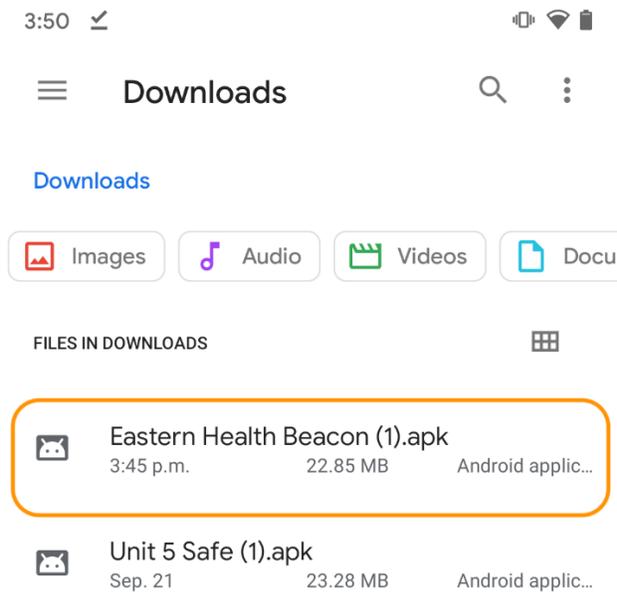


2. You will see a download starting in your status bar on the top of the screen. Once it's finished, you'll see a check mark icon at the top of the screen. You can find the file in the Downloads folder through your File folder.

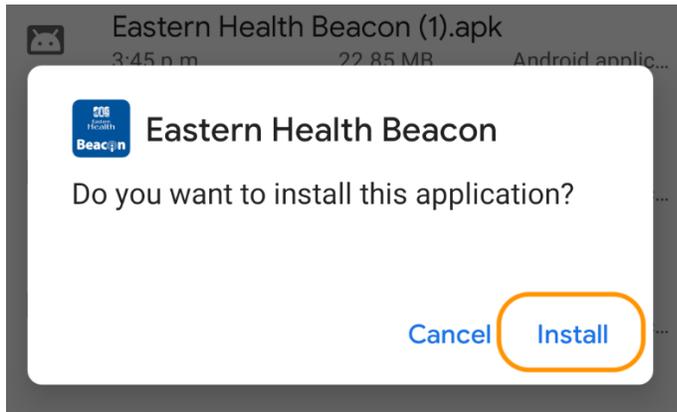


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3. Click on the APK file and a pop will appear. Click “Continue



4. A second pop up will appear. Click “Install”



5. Once the app has been installed, click “Open”
6. Open the Beacon App on your phone. You will be asked to be sent notifications, click “allow.”
7. Log in to the app with your **Eastern Health credentials** (This is different from the account you created for the Beacon portal). If you do not know your Eastern Health username and password, please email the [service.desk@easternhealth.ca](mailto:service.desk@easternhealth.ca).

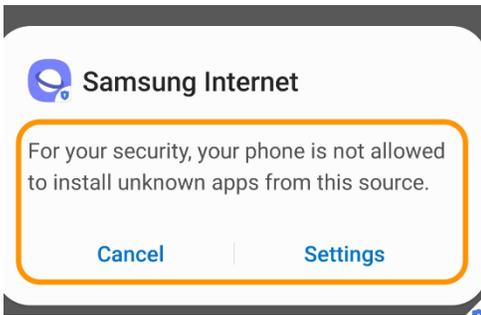
## Troubleshooting Issues

Please contact [support@apparmor.com](mailto:support@apparmor.com) if you require assistance.

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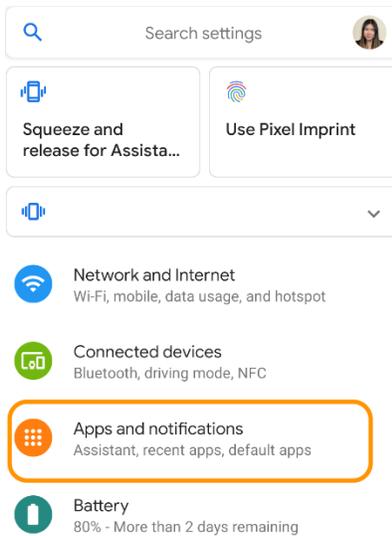
## Install Unknown app on Android

If you run into an issue with Unknown settings when downloading the app, you will need to adjust your phone settings.



Follow the steps below to change your phone settings:

- A. Go to Settings
- B. Click apps and Notifications



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C. Click Advanced

Notifications  
On for all apps

Assistant  
Hey Google, squeeze and more

Screen time  
2 minutes today

Advanced  
Default apps, Permission manager, Emergency..

D. Click Special app access

Notifications  
On for all apps

Assistant  
Hey Google, squeeze and more

Screen time  
2 minutes today

Default apps  
Chrome, Phone, and Messages

Permission manager  
Apps using storage, location, and camera

Emergency alerts

Special app access  
2 apps can use unrestricted data

E. Click Install unknown apps

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Premium SMS access

Tap & pay

Unrestricted data

Install unknown apps

Usage access

F. Change it to "Allowed" for all sources

← Install unknown apps 🔍 ⓘ



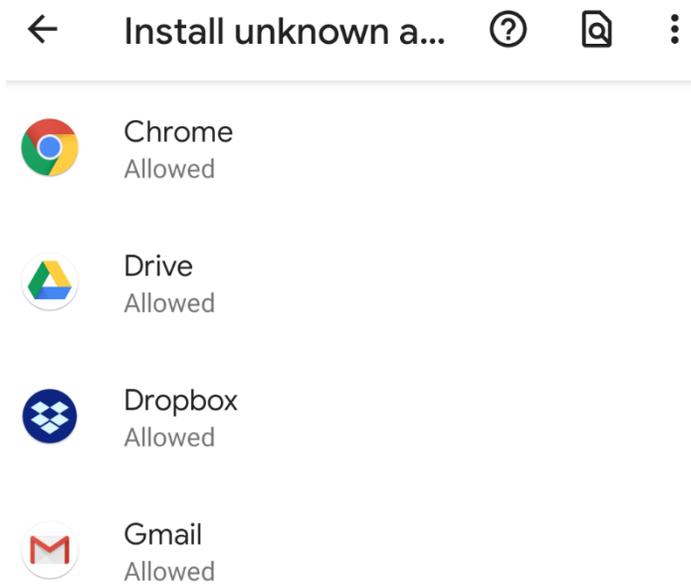
Chrome

80.0.3987.162

Allow from this source

Your phone and personal data are more vulnerable to attack by unknown apps. By installing apps from this source, you agree that you are responsible for any damage to your phone or loss of data that may result from their use.

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G. Try downloading the app again from the File folder (step 3).

## Expired Link

If your link has expired, please request for a new link. Please contact [support@apparmor.com](mailto:support@apparmor.com) if you require assistance.