



Eastern  
Health

## ***PUBLIC SERVICE ANNOUNCEMENT***

### **Eastern Health Establishes COVID-19 Vaccinations Toll-Free Telephone Line**

**March 19, 2021 – St. John's, NL:** Eastern Health would like to advise the public that it has established a toll-free telephone line for individuals who are unable to book their appointment online, need to cancel or reschedule their appointment or who have any other questions regarding their COVID-19 vaccine appointments. Individuals with any questions related to the COVID-19 vaccine may call **1-833-951-3884**, seven days a week from 8 a.m. to 8 p.m.

Vaccines are a safe and effective way to help protect residents from COVID-19. Vaccination is available by appointment only and is currently open to pre-registered individuals who are in groups that have been prioritized for vaccine, including **first responders, home support workers, and individuals 80 years of age and older, and in some communities, individuals in the 70 plus range**. Anyone who has pre-registered for a vaccination will be contacted by email and/or phone to schedule their appointment at the earliest time available. If an individual provided an email during their pre-registration, they are advised to regularly check their email for instructions about how to book their appointment. Eastern Health also asks that people check their spam folder if they do not see an email in their inbox.

Clinics are taking place throughout the region on various dates and times, in Bonavista, Lethbridge, Clarenville, Marystown, Grand Bank, Arnold's Cove, Whitbourne, Holyrood, Norman's Cove, Placentia, Old Perlican, Heart's Delight-Islington, St. Bride's, St. Mary's, Carbonear, St. John's (including east and west end), Conception Bay South, Bell Island and Ferryland.

Anyone over the age of 70, or a home support worker employed by an agency or client of the Provincial Home Support program, may [click here to pre-register](#). Anyone in these categories and who does not have internet access, may call 1-833-668-3930 to pre-register. Public vaccine clinics will be rolling out across the Eastern Health region in accordance with the [Newfoundland and Labrador COVID-19 Immunization Plan](#). More information about the COVID-19 vaccination program within the Eastern Health region can be found [here](#).

Eastern Health is following provincial and national guidance on COVID-19 vaccination for priority populations. Additional information on vaccination schedules will be provided as it becomes available and more clinics are set up. Residents should continue to practice good infection prevention and control practices including:

- Stay informed, be prepared and follow Public Health advice;
- Wash your hands frequently with warm water and soap for at least 20 seconds;
- Use an alcohol-based hand sanitizer in the absence of soap and water;
- Do not touch your face;
- Practice proper cough and sneeze etiquette;
- Wear a non-medical mask in public indoor spaces;
- Maintain physical distancing;
- Increase cleanliness and ventilation of public spaces and worksites;

- Work from home, if possible; and,
- Stay home if you are sick and avoid contact with others.
- Completing the online self-assessment at [www.811healthline.ca](http://www.811healthline.ca) or calling the 811 if you are experiencing one or more symptoms of COVID-19 to arrange testing.

For more information on COVID-19 vaccines, please visit [Health Canada](http://HealthCanada). For up-to-date information on the COVID-19 pandemic, please visit [www.gov.nl.ca/covid-19](http://www.gov.nl.ca/covid-19).

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