



PUBLIC SERVICE ANNOUNCEMENT

Entry Point Changes at Health Sciences Centre

July 9, 2020 – St. John's, NL: Eastern Health is making temporary changes to entry points at the Health Sciences Centre to accommodate an increase in patient appointments as well as an increase in visitors.

To continue to provide a safe point of entry, allow for physical distancing and facilitate the provision of masks and hand sanitizer for all individuals, beginning today (July 9, 2020) entry points have changed, as follows:

- All visitors of patients to the Health Sciences Centre will enter through the Emergency entrance during all operational hours.
- Patients coming to the Health Sciences Centre for appointments during regular business hours (Monday – Friday, 7:00 a.m. – 4:00 p.m.) will use the main entrance. After 4:00 p.m. and on weekends all patients are directed to use the Emergency entrance next to the main entrance.

All entrances are labelled with a large number visible on outside of each of entry point. Below is an entrance numbering key for reference.

Health Sciences Centre & Janeway Children's Health and Rehabilitation Centre

Door Number	Entrance	Process
1	HSC emergency room entrance	Emergency patients, all visitors and staff <i>(All patients on weekends and after 4:00 p.m. on weekdays)</i>
2	HSC main entrance	Patients from <i>Monday – Friday, 7:00 a.m. – 4:00 p.m. only</i> (not including cancer care patients, or nuclear medicine and PET- CT patients)
3	Cancer Care entrance	Cancer Centre patients only
5	HSC medical imaging entrance	Nuclear medicine and PET- CT patients, medical imaging and other staff
7	Janeway main entrance	Janeway staff and patients only

Patients are reminded that they should only proceed to appointments if they have been contacted in advance and have a scheduled appointment. Upon entry, the public will be screened for COVID-19 through a series of questions and be provided a mask. We remind the public to practice physical distancing and to wear their mask while in our facilities. Patients can also now register by telephone for some appointments in advance of arriving at the hospital. Telephone registration replaces on-site registration and is available daily from 2:00 p.m. to 4:00 p.m. by calling (709) 777-0908 or toll free at 1-888-770-6339. Patients may register a day prior to their scheduled

appointment. Telephone registration at the Health Sciences Centre is available for all appointments, except for medical imaging, blood collection, cancer care, day surgery, nuclear molecular medicine and women's health outpatients.

Patients with questions or concerns regarding a change in their health are advised to contact their health-care provider, call the Healthline at 811, or proceed to the nearest emergency room if emergency services are required.

For updates pertaining to Eastern Health's ongoing services due to COVID-19, please visit Eastern Health's website at www.easternhealth.ca/covid19 or follow us on Facebook and Twitter. General contact information is available at: <http://www.easternhealth.ca/contactus>

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