



Eastern
Health

PUBLIC SERVICE ANNOUNCEMENT

Clients Can Now Book Online Blood Test Appointments at Major's Path Location

July 2, 2020 – St. John's, NL: Eastern Health advises that it is implementing an on-line appointment-based system for outpatient blood collection at the Major's Path location in St. John's. Patients/clients will be able to view, select and book an available time for their appointment directly on the Eastern Health website. This initiative is being piloted under Eastern Health's [Innovation Strategy](#) in partnership with the Newfoundland and Labrador Centre for Health Information and Eastern Health's innovation partner, Mobia, using the Swiftqueue online booking platform.

Patients/clients can access on-line booking at www.easternhealth.ca/bloodcollection. Family members of patients/clients may book appointments on-line if patients/clients are unable to do so. For those who are unable to book an appointment for the Major's Path location online, they may still schedule an appointment by calling (709) 752-3658.

To reduce unnecessary risks to patients during the COVID-19 pandemic, blood collection activities at all sites will include the following:

- An appointment for blood collection is required as walk-in service is not available at this time.
- Patients/clients may call ahead to make an appointment at all blood collection locations. Phone numbers can be found on the [blood collection website](#).
- Appointments can also be scheduled by a physician.

Patients should arrive at designated appointment times to prevent overcrowding at the clinic. Blood collection staff will limit the number of patients in the clinic at one time, thereby supporting social distancing and helping to keep patients and staff safe. Patients will be asked to perform hand hygiene, be given a procedural mask and screened for symptoms of COVID-19 upon entering the clinic before proceeding to their appointment.

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