



PUBLIC SERVICE ANNOUNCEMENT

Eastern Health Begins Telephone Registration for Some Appointments at Health Sciences Centre

June 30, 2020 – St. John's, NL: Eastern Health advises that patients can now register by telephone for some appointments in advance of arriving at the Health Sciences Centre. Telephone registration for these appointments will replace the need to register on-site at the registration desk or at the self registration kiosks, thereby supporting physical distancing practices within the hospital.

Telephone registration will be available daily from 2:00 p.m. until 4:00 p.m., beginning today, and patients can register the day prior to their scheduled appointment. To register, patients can call (709) 777-0908 or toll free at 1-888-770-6339. Patients are advised to have their appointment information along with their MCP number and expiry date ready when registering. Patients will also be screened for COVID-19 through a series of questions when registering over the phone.

At this time, telephone registration is available for all appointments at the Health Sciences Centre other than for appointments in medical imaging (X-ray, MRI, CT etc), cancer care, blood collection, day surgery (except women's health), nuclear molecular medicine and women's health outpatients. Patients with appointments in these areas should continue to register onsite at the Health Sciences Centre prior to their appointment.

Eastern Health would like to thank patients for their continued support and, in an effort to assist with physical distancing within our facilities, reminds them to arrive no more than 10 minutes prior to their appointments. For updates pertaining to Eastern Health's ongoing services due to COVID-19, please visit Eastern Health's website at www.easternhealth.ca/covid19 or follow us on our Facebook page and Twitter feed. General contact information is available at: www.easternhealth.ca/contactus.

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