



GOVERNMENT OF
NEWFOUNDLAND AND LABRADOR



DEPARTMENT OF HEALTH AND COMMUNITY SERVICES
Board Services

POLICY: Multiple Ambulance Services Responding to Emergency Calls	POLICY NUMBER: EHS 2004-09-27
ORIGINAL DATE: November 1, 2005	REVISED DATE: N/A

I. PURPOSE:

- A. To ensure the highest level of pre-hospital care is provided to a patient.
- B. To outline which ambulance service would provide transport in the event that multiple ambulance services arrive at a scene of an emergency in which both ambulance services are licensed to serve.

II. POLICY:

- A. In the event that two ambulance services arrive at the scene of an emergency, the service that has the highest trained attendant on board the responding ambulance shall transport the patient to the hospital regardless of which ambulance service arrived at the scene first.
- B. In the event that the two services have equally trained attendants on the responding ambulances but only one service is operating under medical control, the service with the attendant operating under medical control shall perform the transport regardless of which ambulance service arrived at the scene first.
- C. In the event both services have equally trained attendants practicing to the same level of care on the responding ambulances, the service that is licenced for the area or if both services are licenced for the area the service that arrived at the scene first shall transport the patient.

III. PROCEDURE:

- A. When arriving on an emergency scene in which multiple ambulance services have responded, the attendants of the responding units shall determine which service will transport the patient based on the above policy.
- B. The identified service shall then transport the patient.
- C. The non transporting service shall complete a PCR form and indicate “patient conveyed by other means” and detail which service transported the patient in the comment section of the form.

POLICY: Multiple Ambulance Services Responding in Communities of Service Area Overlap	POLICY NUMBER: EHS 2004-09-27
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IV. RESPONSIBILITY:

- A. It is the responsibility of the ambulance attendants from all responding ambulance services to ensure the highest trained individual and/or the individual practicing with medical control transports the patient when multiple services respond to an emergency scene.
- B. It is the responsibility of the Ambulance Service Provider to make all their personnel aware of this policy and ensure its adherence.
- C. It is the responsibility of the Department to follow up on any complaints of non-adherence to this policy.