



# STEAMPLICITY

- JUST FRESHLY COOKED -



## Patient-Centred Approach

- Food Service Associate visits patient and takes meal order in person
- Food Service Associate places meal order using a tablet linked to Food Services IT system
- Main entrees freshly cooked to patient's request
- Patient's meal prepared and served within two hours
- Meals promptly delivered hot to patients by Food Service Associate
- Increased client satisfaction



Eastern  
Health